Follow below process for Flexware/SDWAN orders incase Data Staging completed

Use terminator tool for clean up- <https://terminator.web.att.com/cleanups>

Click on ‘+’ Sign and give UCPE name and click on search

Click on proceed button to clean up the device.

Request respective PIM to cancel SR(Service Request) in GPS to clean up device details from GPS

If Terminator tool doesn’t work due to data doesn’t exist in any one of the application then please follow below manual cleanup process

Step1**: Clean up from NCS**

1. Send email to NCS point of contact Shivanna ([sg333n@att.com](mailto:sg333n@att.com)> and ask him to check device status in NCS.
2. If Device status is in initial state, we can ask him to clean up
3. If Device status is activated then we have to get approval from respective LE and forward same email to David(lt2795@att.com) and Shivanna([sg333n@att.com](mailto:sg333n@att.com)) for NCS clean up

Steps2: **Clean up from EIPAM**

Create IE to EIPAM for full clean up

Active Org: IT-ENTRPRS- OPS

Work Queue- INSTAR ATS TIER 3 SUPPORT

Provide client key details to EIPAM for clean up using below chat bot command

Chat bot link- qto://meeting/q\_rooms\_rx73221541428596704/BOA+Cleanup

Example:-

boacleanup show eipam ip for ucpe USSCIASATTX0101UJZZ01

**boacleanup(6:07:53 PM):**

{"ip\_address": "2001:1890:e00e:fffe:2021:573:3c00::", "prefix\_length": "122", "client\_key": "USSCIASATTX0101UJZZ01:1568883066045:ipv6:LAN"}

{"ip\_address": "2001:1890:e00e:fffd::7e0:9248", "prefix\_length": "128", "client\_key": "USSCIASATTX0101UJZZ01:USSCIASATTX0101UFFW01:ipv6:LB0"}

{"ip\_address": "2001:1890:e00e:fffd::7e0:9252", "prefix\_length": "128", "client\_key": "USSCIASATTX0101UJZZ01:USSCIASATTX0101UJDM01:ipv6:LB0"}

{"ip\_address": "2001:1890:e00e:fffd::7e0:9253", "prefix\_length": "128", "client\_key": "USSCIASATTX0101UJZZ01:USSCIASATTX0101UJSW01:ipv6:LB0"}

Step 3: **Clean up from SDN-GC and PHS**

Use below chat bot commands for clean up data from SDN-GC and PHS

Clean up from SDN-GC

boacleanup cleanup ucpe (ucpe name) -For Flexware 1.0

Eg:- boacleanup cleanup ucpe USSCIASATTX0101UJZZ01

boacleanup cleanup bare ucpe (ucpe name)- For Flexware 2.0 or BAREUCPE

**Clean up from PHS**

Use this link <http://199.37.146.214:8000/ucpeserialsapp/pservers/> for getting device serial number

Cleanup PHS (Provide UCPE Serial Number)

Eg: Cleanup PHS DF2918AF1433

Step 4**: Clean up from ALTS**

Flexware- Send out email to Vignesh ([vk1654@att.com](mailto:vk1654@att.com)) for ALTS clean up

SDWAN- Check with Sudarshan([sv4359@att.com](mailto:sv4359@att.com)>) if any clean up needed

Step 5: **Clean up from A&AI**

Create IE to A&AI for below work queue for full clean up

Active Org - IT-ARCH-APPS

Work Queue - T2-AAI-SPRT

Step 6**: Clean up from CCD**

Use this chat bot command for CCD clean up

boacleanup ccd ucpe cleanup (ucpe name)

Eg:- boacleanup ccd ucpe cleanup USSCIASATTX0101UJZZ01

**Clean up from OMX/OCX/OMX-R**

Follow steps mentioned in enclosed documents



Please follow below process for Flexware orders incase Data Staging is not completedsss

Clean up from A&AI

Create IE to A&AI for below work queue for full clean up

Active Org - IT-ARCH-APPS

Work Queue - T2-AAI-SPRT

sClean up from CCD

Use this chat bot command

boacleanup ccd ucpe cleanup (ucpe name)

Clean up from OMX/OCX/OMX-R

Follow same steps as above ( steps in enclosed document)